

CASE STUDY

# Your EHR data is there. Your reporting is the problem.

Healthcare organizations collect more patient data than ever. Most can't tell you how their providers are performing, which facilities are underperforming, or whether appointment no-show rates are trending up or down. Swope Health could, after Armely built the dashboards to surface it.

### Does this describe your analytics?

- Reports take days to pull and are outdated before anyone reads them
- No consistent way to compare provider productivity across locations
- Administrative staff performance is invisible in your data
- You know COVID changed your operations but can't quantify how
- Appointment no-show and cancellation trends are tracked manually if at all
- Leadership makes decisions from periodic static reports, not live data

### What Armely built for Swope Health

Swope Health is a 50-year-old Federally Qualified Health Center serving over 50,000 patients across 26+ locations. They needed to measure productivity across providers, facilities, and service lines, and compare performance before and after COVID.

Armely built interactive dashboards using Swope Health's existing eCW EHR, SQL Server, BridgeIT, and Tableau licenses. No new software. The dashboards surface provider, facility, and administrative productivity in real time with UDS data compliance built in.

Before	After
Provider performance tracked separately per location, no comparison	Unified dashboard: provider productivity across all facilities in one view
Administrative staff effectiveness not measured	Admin productivity surfaced alongside clinical metrics for the first time
Pre/post-COVID comparison required manual data pulls	Built-in period comparison with date-range filtering across all metrics
Prescription compliance checked manually or not at all	Appropriate vs. inappropriate prescribing tracked by provider
Appointment outcome trends required custom report each time	No-show, cancellation, and reschedule trends visible in real time
Reports built in isolation, slow, and often stale	Live Tableau dashboards connected directly to the data warehouse

### Book a free analytics environment review

We look at your data sources and reporting setup and show you what's possible without replacing your existing tools. [armely.com](http://armely.com) | [info@armely.com](mailto:info@armely.com) | 972-460-0643